



# Testimonials

## **Our Mission:**

Our mission is to help healthcare providers maximize reimbursement for their services. By increasing and accelerating payments from third party payers and pursuing payments from all available sources, we enable healthcare providers to focus on their core business of patient care. Our professional and experienced staff assist healthcare providers in meeting their financial requirements, while minimizing the financial liability of patients and increasing patient satisfaction.

## **Our Testimonials:**

***“I have been known to shout long and hard about bad vendor performance to anyone who will listen. So I have decided to shout just as long and hard about a company that I believe is the “Very Best” at what they do: [AHC]”***

***“[AHC’s] expertise with Third-Party and Workers’ Compensation collections is second to none. . . We outsource our Workers’ Compensation accounts to AHC and they are collecting at least 90% of our dollars from subscribers and non-subscribers.”***

Michael C. Bennett, Assistant Vice President, Financial Operations, Memorial Hermann Healthcare System

***“It’s rare for an insurance company to attempt to pay medical claims before they are submitted. However, that’s exactly what happened after AHC’s attorneys initiated contact on our behalf with a self-funded payer.”***

D. Burden, Director, Patient Financial Services, New Hanover Regional Medical Center

***“The on-site educational workshops you provided our staff have been an invaluable resource. The information you shared with our UR Nurses and collectors will help them improve their appeals and increase the effectiveness of their follow up with payers.”***

Michael Grossman, Director, Patient Accounts, Inova Health

***“Your firm’s expertise has generated significant income for our facilities. Much more importantly, though, your firm’s complimentary educational programs and regular review sessions have improved the way we manage accounts. As attorneys on the AHC team meet with our management staff we find our leaders coached on better methods of documentation, better processes of communicating with payers, and better schedules for following up on promises to pay.”***

Dianne P. Barry, Network Vice President, SSM Health Care – St. Louis

***“Exempla Healthcare is extremely pleased to have AHC as a business partner. The Denial Management Technology, provided at no additional cost, represents a continuation of your commitment to providing us with high-quality revenue cycle management products and services that generate accelerated cash flow and account resolution.”***

Richard R. Rhine, Director, Revenue Services, Exempla Healthcare

***“A key to our success has been AHC’s ability to maintain a positive business relationship with our contracted payers while resolving our issues. We are so confident in AHC’s ability to represent us that your attorneys regularly meet with our payers and draft complaints and correspondence for us on our underpayment issues.”***

Martha Carlson, CFO, Longview Regional Medical Center

***“We have found that your ATB reviews and analysis offer both a detailed evaluation of individual problematic accounts as well as a global assessment of the hospital’s overall account receivables.”***

Maribeth Jenquine, Director of Business Office Operations, Universal Health Services

***“In another situation, a newborn baby was not added to the mother’s policy at a time when the second newborn twin had passed away. Your attorneys found other coverage, got the child added to the policy, and obtained reimbursement of over \$300,000 for the services we provided. AHC has also been especially successful in recovering dollars from our AHCCCS plans through the state’s grievance and appeal process.”***

Maria L. Persons, Corp Director, Patient Financial Services, TMC Healthcare

***“Your attorneys and collection staff are knowledgeable, professional, and courteous when demanding reimbursement from insurance carriers. I would recommend AHC to any hospital struggling with aging, problem claims or in need of help in cleaning up a backlog of outstanding accounts.”***

Robert H. Wagner, Corporate Director, Methodist Health System

***“The complimentary Insurance Legal Reimbursement Issues Workshop your attorney provided to our staff was by far one of the most informative and helpful sessions we’ve attended...”***

Lynne Eisenhauer, Assistant Director, Patient Financial Services, Milton S. Hershey Medical Center

***“After [one of the members] attended AHC’s workshop, she was able to immediately apply what she learned and on one account successfully appealed a \$75,000 denial. That’s a return on Investment that can’t be beat!”***

Barbara Voight, President, Hudson Valley Chapter, HFMA

**About AHC:**

AHC Healthcare Receivables Management ([www.ahcinc.com](http://www.ahcinc.com)) provides technology enabled accounts receivables management solutions and complimentary education offerings for the healthcare community. Employing over 500 healthcare reimbursement professionals, approximately 100 of which are attorneys, AHC utilizes federal and state regulations, established case law, and client specific protocols to provide guaranteed results to our 760 clients nationwide. AHC has offices in Virginia, New York, Florida, Illinois, and California.