

AHC DETAILED ATB REVIEW SAMPLE

ACCT #	FC	PAYER	DSCH/DOS	AGE	BALANCE	ISSUE TYPE	ISSUE COMMENTS
999999	B	BC	09/01/03	122	\$ 1,000.00	NOTE - Insurance claim billed to patient home	Need to identify system issue and bill primary payer.
999999	B	BC	09/02/03	121	\$ 1,000.00	NOTE - May need billing correction	9/6 - Billed claim. 9/30 - No claim on file. 10/3 - Payer requests corrected billing for pharmacy charge.
999999	A	Nationwide	09/03/03	120	\$ 1,000.00	DENIED - Auto Exhausted - 11/15/03	9/7 - Billed claim. 10/2 - DENIED by Health Insurance, Non-covered service.
999999	W	State Farm	09/04/03	119	\$ 1,000.00	DENIED - Injury Not Work Related - 10/24/03	9/11 - Billed claim. 9/18 - DENIED by Health Insurance, WC is prime. Need to review MR.
999999	C	United	09/05/03	118	\$ 1,000.00	DENIED - Medical Necessity - 12/12/03	9/12 - Billed claim, 2 days approved at med/surg rate, 2 days at observation rate. No payments received.
999999	C	United	09/06/03	117	\$ 1,000.00	DENIED - No Authorization - 12/31/03	9/23 - Billed claim to Care Choices. 1/7 - Rebilled claim with auth.
999999	C	United	09/07/03	116	\$ 1,000.00	DENIED - Coverage Terminated - 1/11/04	9/15, 10/17, 11/15, 12/27 - Billed claim, Payer states patient eligible for coverage.
999999	D	Cigna	09/08/03	115	\$ 1,000.00	DENIED - No Coverage - 11/25/03	9/16, 10/12 - Billed claim. 12/15 - Patient updated eligibility records. 1/7 - No record of claim.
999999	D	Cigna	09/09/03	114	\$ 1,000.00	DENIED - No Coverage - 9/26/03	9/20 - Billed claim. Possible COBRA issues. Repricer involvement. 1/5 - Signed prompt pay agreement of 10% disc in lieu of audit if pd within 10 days.
999999	E	Managed MCD	09/10/03	113	\$ 1,000.00	DENIED - Untimely filing - 12/26/03	COB issues. Out of state MA program.
999999	C	Aetna	09/11/03	112	\$ 1,000.00	STALLED - Patient uncooperative	Possible COB issues. Patient relocated to Mexico and cannot be reached.
999999	W	State Farm	09/12/03	111	\$ 1,000.00	STALLED - Claim in Litigation	Possible COB issues. Patient retained an attorney on WC related matter.
999999	D	Cigna	09/13/03	110	\$ 1,000.00	POSSIBLE UNDERPAYMENT - Need to review contract	9/23 - Billed claim. 10/23 - \$161 & \$920 payments. 11/9 - Payer states claim processed under incorrect policy #, their error, wait 3 weeks. 1/12 - DENIED - Previously paid on claim.
999999	C	United	09/14/03	109	\$ 1,000.00	POSSIBLE UNDERPAYMENT - Unauthorized UCR discount	9/25 - Billed claim. 10/3 - Concentra requests 10% prompt pay discounts if paid within 10 business days. 12/10/02 - Claim paid with unauthorized discount. Payer unresponsive.
999999	C	United	09/15/03	108	\$ 1,000.00	UNJUST DELAY - Payer in violation of Prompt Pay Statute	9/20 - Billed claim. 10/12 - DENIED - Medicaid. 10/13 - Rebilled claim to secondary payer. 10/29 - Claim approved for payment, allow 30 days, no check #.
999999	C	United	09/16/03	107	\$ 1,000.00	UNJUST DELAY - Payer in violation of Prompt Pay Statute	9/20, 10/20, 11/19, 12/15 - Billed claim. 10/25, 12/20 - Payer states no claim on file. 12/27 - Repricer requests UB, system crashed.
999999	C	Aetna	09/17/03	106	\$ 1,000.00	UNJUST DELAY - Payer in violation of Prompt Pay Statute	9/23 - Billed Mom and baby together (see baby #888888). 10/15 - Payer states no record of claim, yet repricer priced claim. 11/14 - Payer requests separate UBs for Mom and baby. 1/11 - Payer states no record of claim.
999999	C	Aetna	09/18/03	105	\$ 1,000.00	UNJUST DELAY - Payer in violation of Prompt Pay Statute	9/24, 10/25 - Billed claim. 11/5 - Payer claimed to make payment of \$921.58. Check trace requested. 12/24 - No record of check trace.
999999	D	Cigna	09/19/03	104	\$ 1,000.00	UNJUST DELAY - Payer in violation of Prompt Pay Statute	9/25 - Billed claim. 10/18 - Payer states "in process for payment, allow 30 days". 12/6 "rerouting for explanation of previous activity". 1/10 - "claim approved for payment under batch #32".
999999	D	Cigna	09/20/03	103	\$ 1,000.00	UNJUST DELAY - Payer in violation of Prompt Pay Statute	10/1 - Billed claim. 11/19 - Adjuster awaiting approval for additional money at Board meeting scheduled for 1st week of December. Release of funds issue.